



# THE NEW LIFE

DEPARTMENT OF THE AIR FORCE  
509 BOMB WING/CVR  
WHITEMAN AIR FORCE BASE, MISSOURI



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## FROM THE COMMANDER

The men and women of Whiteman Air Force Base cordially invite you and other military retirees from all branches of the Armed services to our Annual Retiree Appreciation Day (RAD) scheduled for 03 October 2015. As part of the activities, I plan to offer you an update on our installation and answer as many questions/concerns as possible. We are honored to host this event for you and hope you will make plans to attend.

## FROM THE DIRECTOR

Registration for RAD starts at 0700, at the Mission's End (The Club). Please put **Retiree Appreciation Day on your calendar**. You can contact us locally at **660-687-6457** or toll free at **1-800-303-5608**. You can also e-mail us at [509.bw.retirees.affairs.office@us.af.mil](mailto:509.bw.retirees.affairs.office@us.af.mil) to get our online newsletter go to [www.whiteman.af.mil](http://www.whiteman.af.mil) and look for Whiteman Links, click on Retiree Activities and follow the prompts for our newsletter. **Retired Activities Office has officially moved to their new location in the Airman and Family Readiness Center across from the Commissary. Mailing address is:**  
**750 Arnold Ave, Ste 114**  
**Whiteman AFB, MO 65305**  
**"STILL SERVING"**

## BENEFITS WEBSITE

Retirees and family members are able to access information 24/7. Go to [www.myaccess.dmdc.osd.mil/dsaccess](http://www.myaccess.dmdc.osd.mil/dsaccess).

## SPACE-A AVAILABLE TRAVEL

Passengers willing to try Space A travel can sign up at terminals in person, online [www.amc.af.mil/amctravel](http://www.amc.af.mil/amctravel) or by e-mail or phone 301-981-3527/5851. Passengers should be prepared to buy a return flight on a commercial aircraft.

## BASE LODGING OVERLOOKED

Military members, retirees and DOD civilians are eligible to book lodging at hundreds of military owned accommodations worldwide. To make

reservations here at Whiteman AFB call 660-687-1844.

## REAL TIME AUTOMATED PERSONNEL IDENTIFICATIONS SYSTEM (RAPIDS)

The DOD has a system that will help the Retiree and their family locate a facility that can process the renewal and issuance of a new ID Card. The DOD uses a system referred as the RAPIDS to issue ID Cards. Since not all military installations have the ability to use RAPIDS you may need to visit the RAPIDS Site Locator (RSL) on line for the nearest installation. The website for this program is [www.dmdc.osd.mil/rsl](http://www.dmdc.osd.mil/rsl).

## NEW VA SURVIVING SPOUSE WEBSITE

The Department of Veteran Affairs has created a new internet website for surviving spouses and dependents of military personnel who died on active duty and for survivors and dependents of veterans who died after leaving the service. Check out their website for more information <http://www.vba.va.gov/survivors>.

## INFORMATION OF INTEREST TO RETIREES

1. A Presidential Memorial certificate is available to family members for deceased retirees. Obtain a copy of VA Form 40-0247 from your local VA office, or go to the internet, using goggle search, enter "VA Form 40-0247" and you can print a copy. You must include a zerox copy of the retiree's discharge (Usually DD Form 214).

2. "Commissary shopper" valuable coupons may be obtained by applying on the internet [www.commissaryshopper.com](http://www.commissaryshopper.com) You will be required to provide the name of the commissary you shop.

3. Retirees who do not have a computer internet setup are advised to check with the local library, most of them have computer

networks, although you might have to schedule your time to use their computers

### **MILITARY PERSONNEL FLIGHT**

Customer Service (ID Cards, DEERS)

The MPF Customer Service Office is located at 330 Ellsworth Lane, Bldg., 3036 Telephone# is (660) 687-6427/28. If you are coming in to get a new ID card, we recommend you **call ahead** to ensure the DEERS/RAPIDS computers are up and running. You must have two forms of ID, one with picture.

Hours of operation are:

0730-1630 Mon thru Fri

Closed weekends and holidays

**Retiree Day Only** 1200-1400

### **CASUALTY/SURVIVOR BENEFITS**

The Casualty Assistance / Survivor Benefits Office are located at 750 Arnold Ave. Rm. 155. We recommend **you call ahead** for an appointment if you need personal assistance. Telephone # is (660) 687-6434. Hours of operation are: 0730-1630 Mon thru Fri

### **LEGAL OFFICE**

The Legal Office is located at 509 Spirit Blvd, Suite 203. Telephone# is (660) 687-6809.

Hours of operation are:

Legal Assistance/Wills are by appointment only

0800-1000 Mon and Tues

1300-1500 Wed and Thurs

Notaries and Powers-of-Attorney

0730-1630 Mon thru Fri

Claims by Appointment call (660) 687-6809

### **TRICARE RETIREE DENTAL PROGRAM**

The TRICARE Retiree Dental Program (TRDP) provides the coverage necessary to help enrollees maintain good oral health and often prevent the need for major dental treatment down the road. Visit [www.trdp.org](http://www.trdp.org) for complete information about all the benefits available under the TRDP, or call Delta Dental of California, TRDP contract administrator, toll-free at 888-838-8737.

### **MEDICAL RETIREE DAY HEALTH EDUCATION**

The 509th Medical Group (MDG) will provide health education and consultation on Retiree Day. You need not fast for any length of time as cholesterol and glucose testing will not be available.

### **WHITEMAN MEDICAL GROUP: (660) 687-2188**

Whiteman Medical Group hours, to include the pharmacy are: 0730 - 1630 Monday thru Friday. The

Clinic is closed the second Wed of each month for training, and on weekends, down days and holidays. It is always advisable to call 660-687-2188 to confirm that the clinic is open before making a trip to the base. You can also find information on the 509 MDG Facebook page, or the official website:

<http://www.whiteman.af.mil/units/509mdg/index.asp>

### **OTHER HEALTH INSURANCE DISCOVERY**

By law, beneficiaries are required to report any Other Health Insurance (OHI) they have in addition to TRICARE. The Military Health System (MHS) has contracted with a vendor to obtain OHI information. If the claim wasn't submitted to the OHI first, TRICARE will deny it. Providing your OHI information may help lower your out-of-pocket costs since two plans now pay on covered civilian care. To learn more visit

[www.TRICARE.mil/OHI](http://www.TRICARE.mil/OHI)

### **TRICARE'S NURSE ADVISE LINE**

Please remember the Nurse Advise Line is an option for receiving health care or answers to your medical questions. This service can be accessed 24 hours a day, 7 days a week by calling 1-800-874-2273 and selecting option 1. The Nurse Advice Line is not intended for emergencies and is not a substitute for emergency treatment.

### **TRICARE FRAUD**

TRICARE Beneficiaries are being targeted by "Call Centers" who ask them to provide personally identifying information and health information so that they can allegedly provide prescribed medications to the TRICARE beneficiary. TRICARE and its contractors will never call and ask for personal or health information. You are strongly encouraged to provide NO information in response to these unsolicited requests. Should you receive a phone call for your personal or health information remember to give them NOTHING and report the call to the Fraud Tip Hotline at: 1-866-759-6139 or email [TRICAREfraudtip@express-scripts.com](mailto:TRICAREfraudtip@express-scripts.com).

### **SECURITY FORCES SQUADRON**

**Visitor Center:** Located next to Spirit Gate, off Hwy 23. Telephone # is (660) 687-2833.

Services: Visitor passes. **A valid driver's license or photo ID is required. Vehicle registration and proof of current insurance must be available in the vehicle. OPEN 24 HOURS EVERY DAY**

### **FINANCIAL SERVICES**

The 509th Comptroller Squadron is located at 509 Spirit Blvd, Suite 115A (Wing Headquarters Bldg., Base Flag in front). Our phone numbers are (660) 687-2006 and our fax number is (660) 687-2758. Our e-mail is

[509cpts.fcs@whiteman.af.mil](mailto:509cpts.fcs@whiteman.af.mil). Be sure to include your social security number and a day time phone number in your e-mail inquiry.

Hours of operation are:

0900-1500 Mon thru Fri

Closed weekends, down days and holidays

**Retiree Day Only** 1200-1430

### **FORCE SUPPORT SQUADRON (FSS)**

The men and women of the 509th Force Support Squadron bid you a hearty Welcome! We know you will have an informative, fun day during the Retiree Day events. Be sure to take advantage of the products and services we offer all year long. We are proud of our contribution to the Whiteman AFB mission. From bowling leagues to golf tournaments to catered parties and weddings to adventure trips for local attractions, we stand ready to serve you. The following facilities offer specials for you on Retiree Day, Oct 03.

- Stars & Strikes Bowling Center: \$1 shoe rental and \$1 games as well as a 30% discount on their lunch menu except alcoholic beverages.
- Free round of golf at Royal Oaks Golf Course with cart rental.

For up-to-date information on all FSS activities, events and programs, please visit our web site at [www.whitemanfss.com](http://www.whitemanfss.com) where you'll find links for each of our facilities as well as our monthly magazine *Connection*. You may also take advantage of our online comment card <https://ice.disa.mil> to let us know how we're doing. If you would like to contact the 509th Force Support Squadron, you may send an email to [marketing@whiteman.af.mil](mailto:marketing@whiteman.af.mil) or telephone (660)-687-6525. Again, welcome, and have a great Services day!

### **BASE EXCHANGE (AAFES)**

Store hours are:

Mon thru Sat 0900 - 1900

Sun 1100 - 1700

Holidays Closed

Questions or information call (660) 563-3001.

### **COMMISSARY (DeCA)**

Hours of operation are:

Mon Closed

Tues thru Sat 0900-1830

Sun 1000-1830

Tues thru Fri 0800-0900 Early Bird Shopping- Self Checkout only.

### **UPCOMING DeCA PROMOTIONS:**

Healthy Lifestyle Festival/Farmer's Market July 31<sup>st</sup> and August 1<sup>st</sup>. Commissary Case lot sale August 29<sup>th</sup> and 30<sup>th</sup>.

### **Holiday Hours:**

Tue Sep 09 Closed

Tue Oct 13 Closed

Wed Nov 11 Open (Veteran's Day)

Mon Nov 23 Open 0900-1830

Thu/Fri Nov 26 /27 Closed (Thanksgiving Day)

Mon Dec 21 Open 0900-1830

Fri/Sat Dec 25/26 Closed (Christmas Day)

Fri Jan 01 Closed (New Year's Day)

Check the Website at [commissaries.com](http://commissaries.com) for additional closing hours. Questions or comments? Call to speak to a member of management at: (660) 687-5655.

### **LINKS TO RETIREE PUBLICATIONS**

Army Echoes:

<http://soldierforlife.army.mil/retirement>

Navy Shift Colors:

[www.shiftcolors.navy.mil](http://www.shiftcolors.navy.mil)

Air Force Afterburner:

[www.retirees.af.mil/afterburner](http://www.retirees.af.mil/afterburner)

Marine Corps Semper Fidelis:

[www.usmc-mccs.org](http://www.usmc-mccs.org)

Coast Guard Evening Colors:

<http://www.uscg.mil/hq/cg1/psc/ras>

### **VA MEDICAL CLINIC**

The new VA clinic, located across the street from the Sears store in Warrensburg is now open. They are now offering eye and hearing appointments. Call 660-747-3864.

### **RETIREE ACTIVITY OFFICE CANNOT CHANGE YOUR MAILING ADDRESS**

We receive our official mailing list from MY PAY DFAS.

### **DISCLAIMER**

The New Life is published by the Whiteman AFB Retiree Activities Office (RAO) to inform retirees and their family members of changes in legislation, defense policy and other matters affecting their military rights, benefits and obligations. While every effort is made to verify the accuracy of the information contained herein, the RAO staff cannot guarantee the accuracy of the information furnished by outside agencies. Views and opinion expressed in this Newsletter are not necessarily those of the Department of the Air Force or of the publishing agency or command.

509<sup>TH</sup> BOMB WING/CVR  
750 ARNOLD AVE, STE 114  
WHITEMAN AFB, MO 65305-5021

STD MAIL



**RETIREE DAY RESERVATION FORM**

NAME \_\_\_\_\_ RANK \_\_\_\_\_ BRANCH OF SERVICE \_\_\_\_\_

**THIS YEAR THE LUNCH CHOICES ARE:**

**THE CLUB: Lunch Buffet:** Includes two choices of meats, salad bar, two choices of vegetables, dessert, coffee, water and sodas. Cost is \$10.00 for members and \$12.50 for non-members.

**OZARK INN (Base Dining Facility):** Include Salad Bar, meats, vegetables, pastries, and drinks. All entrees are AlaCarte. Most meals cost from \$3.00 to \$5.00. (Prices are subject to change).

**BOWLING CENTER:** Retiree Day Special, between 1100-1300 hrs, will be 30% off on any snack bar menu items (Alcoholic beverages not included).

**BASE EXCHANGE FOOD COURT:** Burger King, Taco Bell, Pizza and an assortment of sandwiches.

**PLEASE CIRCLE YOUR CHOICE BELOW AND INDICATE THE NUMBER IN YOUR PARTY.**

- |                     |                    |                           |
|---------------------|--------------------|---------------------------|
| 1. THE CLUB _____   | 2. OZARK INN _____ | 3. BOWLING CENTER: _____  |
| 4. FOOD COURT _____ | 5. BASE TOUR _____ | 6. CUSTOMER SERVICE _____ |
| 7. OSCAR 1 _____    | 8. FINANCE _____   | 9. LEGAL OFFICE _____     |

**IN ORDER FOR US TO PLAN PROPERLY, PLEASE RETURN THIS FORM TO ARRIVE NO LATER THAN 24 SEPTEMBER 2015**

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750 ARNOLD AVE, STE 114  
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